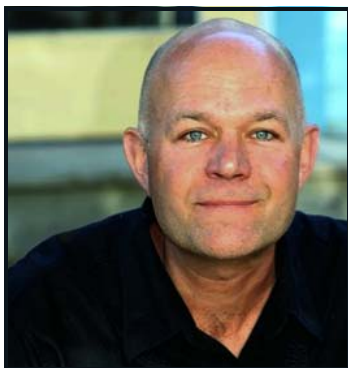


Peter Leidy has been learning from people with disabilities since 1983. For almost 20 years he worked for Options in Community Living, a supported living agency in Madison, Wisconsin. His roles included direct support, service coordination, recruiting and supporting direct service staff, community building, and management responsibilities. Peter consults with individuals, families, organizations, counties, and states in areas such as supported living, self-determination, organizational development, positive behavior support, building community relationships, and supporting and valuing direct support staff. Peter also writes and sings humorous and thought-provoking songs about life in the human service system and is an award-winning singing commentator on Wisconsin Public Television. He lives with his wife Betsy in Madison, Wisconsin. [www.peterleidy.com](http://www.peterleidy.com)



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Minot, ND 58707

The workshop sites are barrier free. Please note on the registration form if any special accommodations are needed. This brochure is available in alternate formats by contacting [cheryl.rystedt@minotstateu.edu](mailto:cheryl.rystedt@minotstateu.edu)

# Doing Our Best Work: 10 Ingredients of Quality Support

**Presented by:**

**Peter Leidy**

**Dates & Locations**

**August 22, 2011**

**Development Homes, Inc.**

**Grand Forks**

**August 23, 2011**

**Doublewood Inn, Fargo**

**August 24, 2011**

**Comfort Inn, Bismarck**

**August 25, 2011**

**MSU Student Center, Minot**

**Time:**

**9:00 am—3:30 pm Central**



**Minot State  
UNIVERSITY**

**North Dakota Center  
for Persons with Disabilities**

*A University Center of Excellence*

# Doing Our Best Work: 10 Ingredients of Quality Support

**Presenter:** Peter Leidy

**Abstract:** What do we really mean by commonly used phrases such as “best practice” and “quality supports”? What do these mean when we consider people with disabilities and those who do the important work of supporting them? Through real experiences, stories, (and a couple of songs), this presentation examines 10 important ingredients of excellent direct support, taking a good look at how we can measure when we are at our best, and helping to remind us what matters most about our work.

## Learning Objectives:

At the conclusion of this training, participants will have learned about:

- The need for meaningful relationships in the lives of those we serve
- Ethical dilemmas in our work
- The importance of showing dignity and respect
- The benefits of sharing humor in our work
- The importance of supporting each other as coworkers and colleagues



**CEUs:** This workshop qualifies for 5.5 ND Social Work contact hours (no charge) and 5.5 ND Board of Nursing contact hours (no charge). MSU CEUs are pending approval (\$20 recording fee).

**Time:** 9:00 am—12:00 & 1:00 pm—3:30 pm

**Fee:** \$75 per person

## Dates & Locations:

**August 22:** Development Homes, 3880 S Columbia Rd. Grand Forks. Room block at the C'Mon Inn, 3051 32nd Ave. S (800) 255-2323. Reserve rooms before July 21.

**August 23:** Doublewood Inn, 3333 13th Ave. S, Fargo (701) 235-3333. Reserve rooms before August 8.

**August 24:** Comfort Inn, 1030 Interstate Ave, Bismarck (701) 223-1911. Reserve rooms before August 8.

**August 25:** Minot State University Student Center. Room Block at the Grand International., 1505 N Broadway. (800) 735-4493. Reserve rooms before August 10.

**Who Should Attend?** Participants who will benefit from Peter Leidy's workshop include family members, advocates, and those employed at schools and support agencies serving people who require support as a result of their disability (i.e., intellectual and other developmental disabilities, mental health impairment, traumatic brain injury). These seminars are appropriate for people in the following roles:

- Direct support professionals, para-educators, and family members
- Teachers, program coordinators/service coordinators/case managers/QDDP's
- Frontline supervisors, team leaders, and mentors
- Quality assurance personnel, staff trainers, nurses, social workers, and leadership staff.



## Doing Our Best Work: 10 Ingredients of Quality Support

The registration deadline is **August 12** (Late registration will be accepted if space permits.).

Register online <http://www.ndcpd.org/events/workshops.shtml> or use this form to FAX or mail your registration.

\_\_\_\_\_ August 22—Grand Forks  
\_\_\_\_\_ August 23—Fargo  
\_\_\_\_\_ August 24—Bismarck  
\_\_\_\_\_ August 25—Minot

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**Accommodations Needed** \_\_\_\_\_

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(\$75.00 per person)

## For More Information

MAIL, EMAIL, or CALL:  
Mary Mercer or Cheryl Rystedt  
Minot State University/NDCPD  
Box 36, 500 University Avenue West  
Minot, ND 58707

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