



# Volunteer NEWS

Volume 2, Issue 2  
Spring 2011

How to contact us:  
ND SMP  
500 University Ave W.  
Minot, ND 58707  
1-800-233-1737  
(701) 858-3580

- **Linda Madsen,**  
Project Director:  
701-858-3424 or  
linda.madsen@  
minotstateu.edu
- **Brenda Munson,**  
Training and Volun-  
teer Coordinator:  
701-858-4477 or  
brenda.munson@  
minotstateu.edu
- **Suzanne Blessum,**  
Support Staff:  
701-858-3421 or  
suzanne.blessum@  
minotstateu.edu

Visit our website :  
[www.ndcpd.org/smp](http://www.ndcpd.org/smp)

## Be a Volunteer

North Dakota Senior Medicare Patrol (ND SMP) utilizes the skills of volunteers across the state to reach Medicare beneficiaries. Volunteers are trained to educate and inform beneficiaries how to watch for fraud and waste of their Medicare dollars. The SMP program is credited with saving taxpayers more than \$100 million since the program started in 1997.



Volunteers are trained through the SMP office or through an independent program. If you are willing to help Prevent, Detect and Report health care fraud, please join our team of volunteers.

## North Dakota Scam

This spring, a Garrison resident received a telephone call from a caller stating he was from the National Medical Office. The caller was offering extra discounts on eye glasses and dental care available only to Medicare beneficiaries who direct deposit their Social Security checks into their checking account. He explained that new Medicare cards were being issued. The caller had the beneficiary's

personal information along with the nine-digit routing number of her checking account and just needed verification of her checking account number. The beneficiary, realizing this was a scam, told the caller he already had enough of her numbers and hung up. Medicare beneficiaries should never disclose personal financial or medical information over the phone.

## ND SMP Milestone Reward Program



Volunteering makes a difference in the lives of many people. ND SMP recognizes that your time and effort creates a sense of strong community involvement. In order to recognize volunteers for their achievements, the SMP program developed a reward program that recognizes two volunteers each quarter. Awards are determined by the highest number of total volunteer hours served that quarter, and the highest number of events attended by a volunteer. Past recipients have received a gift basket from Home Sweet Home in Minot.

### Volunteer Spotlight: Wayne Kroetsch & Marvin Lang



Wayne Kroetsch received an award for performing 36 volunteer hours this quarter. Wayne has been a volunteer with ND SMP since January 2009. Prior to retiring, he worked at the Grand Forks Air Force Base for 26 years and then DOT for 12 years. But retirement hasn't stopped him from returning to work for the DOT during the summer months. Wayne likes spending time with his family, working outdoors and doing home improvement projects. Thank you Wayne, for your dedication to ND SMP.

Marvin Lang is an extremely volunteer-oriented individual. He is the volunteer Fire Chief in Napoleon overseeing 46 volunteers. Marvin has served on many Boards, including the Napoleon Care Center, church council, and emergency management boards. Marvin finds himself involved in many things to keep a small community viable. He also enjoys time with family, hunting and gardening. Along with all of his other volunteer commitments, Marvin was still able to find time to assist at three SMP community events. Thank you Marvin.

